

# Georgia Festival of Trees 2023 Obstacle Course Volunteer Training

We are excited to bring the Elf Training Academy (Obstacle Course) to the festival again this year. To add to the fun, we've added an inflatable that even the littlest guests can participate in: The Ornament Grab. Your role as an obstacle course volunteer is essential to providing a fun and safe environment for all our guests.

## Elf Training Academy (Obstacle Course)

### Obstacle Course Safety

- Height Requirement = 40"

### Volunteer Instructors per Shift

- 1 Greeter - Waiver Desk
- 2 Entrance Instructors
- 1 Mid-Course Instructor
- 2 Exit Instructors

Volunteers will rotate from place to place in the obstacle course area on a regular basis.

### Obstacle Course Instructor Roles

#### Greeter

- To participate in the Elf Training Academy, everyone **MUST** sign a waiver. **THIS INCLUDES ADULT PARTICIPANTS.** The greeter will provide a copy of the waiver to guests as they line up and have them sign the signature page to accept the terms of the waiver. No signature, no Elf Training Academy play.
- The Ornament Grab also has a waiver. If they signed the waiver at the Elf Training Academy, they can also enjoy the Ornament Grab experience, and vice versa. We will ensure there are plenty of waiver copies and signature sheets available in both areas.
- Instruct all participants to neatly place their shoes in the provided shelving.

#### Entrance Instructors

- Take tickets or verify wristband. Each run through the obstacle course is 1 ticket. If a parent/guardian requests a wristband, please refer them to the tickets sales desk at Reindeer Games to purchase their wristband.





# FIFTEENTH TRAINING ACADEMY

- If there is a question, measure to see if the child is at least 40" tall
- Start 2 participants on the course simultaneously.
- Once the Mid-Course Instructor gives the thumbs-up, start the next two participants on the course. It is important to follow this rule to avoid pile-ups in the obstacle course or at the bottom of the exit slide.

## Mid-Course Instructors

- Ensure that participants keep moving through the course.
- Notify the Entrance Instructors, once participants are  $\frac{3}{4}$  of the way through the course, to start the next 2 participants. This is done with a simple thumbs up.

## Exit Instructors

- Ensure that participants exit safely from the obstacle course before the next participants come down the slide.
- Make sure there is an adult/parent to meet their child.
- Keep people moving away from the end of the obstacle course area to ensure the safety of exiting guests.
- Under no circumstances can a participant climb the slide to go back inside the obstacle course. If this behavior persists, they will not be allowed to play again.
- Each participant who successfully completes the obstacle course is given a celebratory sticker.

## Shift Specific Duties

### First Shift

- Turn on fans to begin the re-inflation process - reinflation should take less than 5 minutes.
- Perform a quick run through the obstacle course to ensure it is in good condition and all parts operate correctly.
- Set out ticket collection container
- Ensure that waiver signage/QR codes are present and visible
- At the end of the shift, empty the ticket container and take the tickets to the office. Give them to an office staff volunteer and identify them as Obstacle Course tickets.

### Second Shift

- At the end of the shift, clean/wipe down the course from end to end with Simply Green and microfiber cloth provided.
- Take ticket collection bucket back to the office.

## Elf Training Academy (Great Gift Grab)

### Great Gift Grab Safety Rules

- No glasses, shoes, backpacks, purses,
- No sharp objects
- No food, chewing gum, or drinks
- No flips, climbing on side walls, jumping, or rough play

### Volunteer Instructors per Shift

- 1 Greeter – Waiver Desk
- 2 Entrance/Exit Volunteers
- 1 Game Referee

Volunteers will rotate from place to place in the Great Gift Grab area on a regular basis.



### How to Play

- Volunteers will instruct riders to step into the inflatable.
- Each player must put on the waist harness which is attached to the bungee cord behind them and buckle the harness closed. The buckle is a 2" side release buckle. Clip the buckle and tighten the strap snug to your waist.
  - Young children may play alongside their parent without being harnessed.
- When all (4) players are harnessed in, the Referee blows their whistle or gives the "Go" signal for the players to start the game.
- Each player races to the center area in an attempt to grab as many ornaments as they can and bring them back to their individual net, drop them in and race back to the center area for more ornaments.
- The game is over when the center area is empty and the winner is determined by the player with the most ornaments in their ornament net.



## Great Gift Grab Volunteer Roles

### Greeter - Waiver Desk

- To participate in the Great Gift Grab, everyone **MUST** sign a waiver. **THIS INCLUDES ADULT PARTICIPANTS.** The greeter will provide a copy of the waiver to guests as they line up and have them sign the signature page to accept the terms of the waiver. No signature, no Great Gift Grab play.
- The obstacle course also has a waiver. If they signed the waiver at the Elf Training Academy, they can also enjoy the Great Gift Grab experience, and vice versa. We will ensure there are plenty of waiver copies and signature sheets available in both areas.
- Instruct all participants to neatly place their shoes in the provided shelving.
- Help with line control and help ensure that participants enter the Great Gift Grab inflatable in the order they checked in.

### Entrance/Exit Volunteers

- Take tickets or verify wristband. Each run through the obstacle course is 1 ticket. If a parent/guardian wishes to purchase a ticket or wristband, please refer them to the tickets sales desk at Reindeer Games to purchase their wristband.
- Allow 4 participants to enter the course.
- Children too short for the obstacle course are welcome to participate in the Great Gift Grab. They may participate in tandem with a parent if needed. (For this scenerio, parents do **NOT** need to pay a ticket or have a wristband to participate.)
- Help all participants buckle their harnesses correctly.
- Ensure that participants exit the Great Gift Grab area safely and that there is an adult/parent to meet their child.

### Game Referee Volunteers

- Ensure that all participants are harnessed correctly before the game begins.
- Explain the game rules and objectives.
- Blow the whistle to start the game.
- Blow the whistle again to signal the end of the game and direct participants to the exit.
- Help participants out of their harnesses, if needed.



## Shift Specific Duties

### First Shift

- Turn on fans to begin the re-inflation process. Re-inflation should take less than 5 minutes.
- Perform a quick visual inspection of the Great Gift Grab to ensure it is in good condition and all parts operate correctly.
- Set out ticket collection container.
- Ensure that waiver signage/QR codes are present and visible.
- At the end of the shift, empty the ticket container and take the tickets to the office. Give them to an office staff volunteer and identify them as Great Gift Grab tickets.

### Second Shift

- At the end of the shift, clean/wipe down the inflatable from end to end with Simply Green and microfiber cloth provided.
- Take ticket collection bucket to office. Give them to an office staff volunteer and identify them as Great Gift Grab tickets.